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DTE

APR - 9 2019

CITY OF HARPER WOODS
19617 HARPER AVE
HARPER WOODS Michigan 48225

CITY OF HARPER WOODS

Dear Valued Customer,

DTE Energy would like to thank you for your patience with us during the natural gas upgrade in your neighborhood. Our construction activities may have disturbed lawns, driveways and/or sidewalks in your neighborhood and we may have left a temporary patch in place.

This notice is a reminder that DTE will fully restore any property damage that we are responsible for. No additional action is required from you. However, if you have inground sprinkler systems, please check your system as soon as weather permits and notify us at the phone number below if it was damaged.

Our property restoration efforts will begin in May as the weather permits. We plan to complete the restoration work in your area by June 30, 2019. Enclosed is additional information we encourage you to review and keep until property restoration is complete.

If you have any questions or concerns, please contact us at 313.270.9240. A DTE representative is available from 8:00 a.m. - 4:00 p.m., Monday through Friday. All calls will be returned no later than the next business day.

Thank you,
DTE Gas Upgrade Program

DTE

ALL PROPERTY RESTORATION IS DONE IN PHASES:

Phase 1

A temporary patch is put in place.

Phase 2

Hard surface repairs such as concrete are repaired.

Phase 3

Soft surfaces such as grass and landscaping are replaced.

TEMPORARY PATCHING

Once your gas upgrade is completed, a temporary patch will be put in place until permanent restoration can be finished.



PERMANENT RESTORATION



LAWN RESTORATION

Once concrete restoration is complete, grade and seed occurs.



Restoration of Sidewalks, Driveways and Streets

After temporary patching, restoration of hard surfaces such as sidewalks and driveways will be completed.

Once the new concrete is poured it will take several days to dry.

Please follow these guidelines:

- No pedestrian traffic on the new concrete for 48 hours
- No vehicles on concrete for 7 days

Restoration of Lawns

After the new concrete is in place and settled, DTE Energy contractors will grade and seed the areas of your lawn that were damaged. When complete, straw will be placed on top of the grade and seed.

Please follow these guidelines:

- Water Twice Daily
- Do not cut grass until it is at least 4 inches high.
- Do not walk or drive on the new grass.

It is your responsibility to water these areas as recommended so that the new grass can take root. DTE is not responsible for watering and offers no guarantee of new grass growth.

QUESTIONS?

Call: 313.270.9240

DTE representatives are available from 8:00 am - 4:00 pm, Monday - Friday.

Leave a message if calling after hours and expect a return call within 2 business days.

Frequently Asked Questions:
dteenergy.com/gasrenewal